

1st Annual ESF – 8 Conference

**Sheraton Hotel Keystone at the Crossing
June 13, 2011**

Faith-Based Partnerships, Disaster and You

Presented By

Ike Randolph, Executive Director

Derek Trovillion, COAD Grants Manager

Indiana Office of Faith-Based and Community Initiatives

Who We Are:

The Office of Faith-Based and Community Initiatives (“OFBCI”) serves as state government’s liaison to Indiana’s voluntary sector. Governor Daniels established the OFBCI on 11 January 2005.

- (i) work closely with faith-based and community-based groups, charitable organizations, private charities, voluntary associations, educational entities, and other nonprofit service organizations to promote volunteerism and community service and to assist them in identifying and applying for discretionary federal grants;
- (ii) provide technical assistance, education, information, and other support to such groups and organizations to improve and strengthen the State’s volunteerism and community service infrastructure;
- (iii) promote innovative and model programs and initiatives and share best practices among such groups and organizations; and

The agency employs eleven (11) full-time staff and four (4) AmeriCorps*VISTAs (Volunteers in Service to America).

What We Do During A Disaster

ESF 6 (Mass Care)

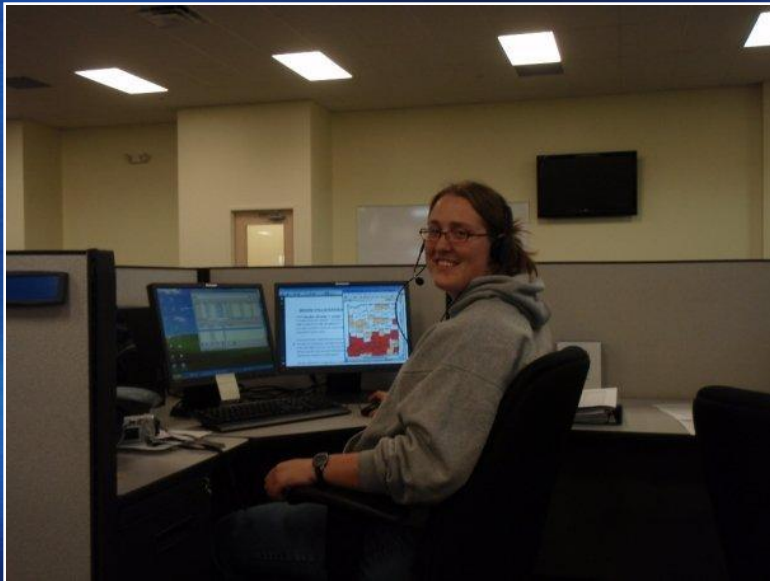


ESF 14

(Long-term recovery)

Call Center:

OFBCI is responsible for operating the statewide emergency assistance call centers during and immediately following a disaster



The call centers are responsible for conducting initial damage assessments from disaster victims.

Emergency Call Center Protocol

Level	Disaster Impact	Resources Used for Call Center
Tier 1	Small Area of Impact and Low Population Density Within Impacted Area: Disaster very limited in area and does not affect a large number of people and does not impact a significant urban area. Only a small number of calls are expected.	OFBCI Staff
Tier 2	Larger Area of Impact and Low Population Density Within Impacted Area: Although the impacted disaster area may be large, the population density with the disaster area is not large so a large number of people have not been affected. A large volume of calls is not expected.	IDOA Information Center
Tier 3	Significant Urban Center Impacted : (Indianapolis, Fort Wayne, Lake County, Terre Haute, Evansville, Jeffersonville-New Albany, South Bend-Mishawaka) . A large volume of calls is expected.	Full-scale Call Center

Presentation Objectives:

- Understanding the services Faith-Based groups provide during a disaster.
- Examining the services Faith-Based groups provide immediately after a disaster.
- Developing strategies to connect with Faith-Based groups in your community.
- How to build an effective and permanent local network that assists your community response and recovery (COAD).

Your Goal.....

- Create a network of faith-based and community based agencies and volunteers that allows you to reduce your chances of loss of life, property...



Faith-Based Roles During the Disaster

Denomination

- Adventist Community Service
- Catholic Charities
- Salvation Army
- Lutheran Disaster Relief

Services Offered

- Deploys volunteers for donations and warehouse management.
- Temporary housing, bilingual services.
- Emergency food distribution centers, personal essentials.
- Case management/vulnerable populations

Faith-Based Roles After the Disaster

Denomination

- Mennonite Disaster Service
- Lutheran Disaster Services
- United Methodist Committee on Relief
- Nazarene Disaster Response

Services Offered

- Clean up and debris removal, special emphasis on elderly and disabled.
- Repair and rebuilding, vulnerable populations.
- Repair and rebuild, case management training.
- Clean up and rebuilding.

5 Steps to Connecting With Local Faith-Based Groups

- Coordinate all activities with your local Emergency Management Agency.
- Conduct a Faith-Based inventory of your community - (by denomination and by church).
- Ask them to host an informational session.
- Collaborate on future training exercises.
- Communicate with them early and often.

Work on building relationships because...

- “...*A disaster is the worst time to hand out business cards.*”

COAD Development & Faith-Based Groups

Derek Trovillion
COAD Grant Manager
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Dtrovillion@ofbci.in.gov

Purpose

This grant proposal is designed to comprehensively address systemic challenges identified during the State's response and recovery efforts to the 2008 floods. These areas have been identified as areas in need of improvement or enhancement of capabilities

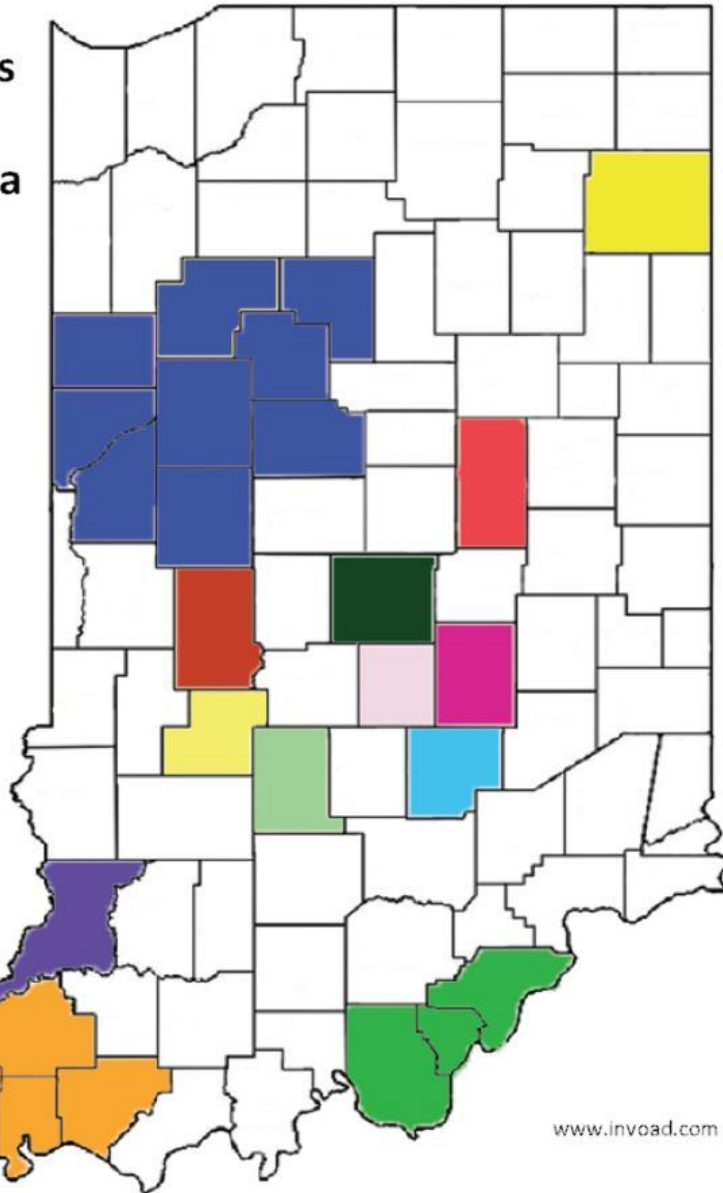
- **The limited availability of local civilian support (manpower)** due to lack organization, planning, training or proper equipment.
- **The lack of a comprehensive database to identify all food and/or clothing pantries, resource distribution centers, One-Stop Shop Sites, American Red Cross certified shelters, emergency use housing stock and CERT teams in coordination with IDHS in response battle rhythms.**
- **Avoiding relief supply vacuums** by providing emergency funds for an escrow account to replenish OFBCI certified food pantries that are operating during a flood for a designated period of time.

Recommendations:

- The need to facilitate local emergency managers, district planning councils and local agencies in :
- Conducting a “gap analysis” of resources to include but not be limited to personnel, facilities, skill sets training and delivery systems within their community;
- Facilitating the research, analysis and study of disaster housing and emergency services planning
- Assuring the smooth and effective management of donations and volunteer management capabilities and capacities needs within one or more identified counties;
- Assist in the development an “Action/Operations Manual” to act as a operational resource for each of the 10 Indiana Department of Homeland Security Districts.
- The creation of **Community Organizations Active in Disasters (COAD)**s that will activate and mobilize in response to disasters in one or more counties.

Map of Current Indiana COADs

COADs of Indiana



COADs of Indiana



West Central Indiana COAD

A partnership of Benton, Carroll, Cass, Clinton, Fountain, Montgomery, Tippecanoe, Warren and White

Christine Brady - Christine@lafayetteredcross.org



Social Services Disaster Response

Serving Allen County

Mike Talbott - mtalbott@purdue.edu



Putnam County COAD

Jackie Baumann - jackiebaumann@purdue.edu



Madison County COAD

Nathan Harris - Nathan_Harris@usc.salvationarmy.org



Owen County COAD

Annie Bright - brightside66@gmail.com



Johnson County COAD

Jenevidve Price



Shelby County COAD

Scott Gabbard - gabbardd@purdue.edu



Monroe County COAD

Ashley Skooglund - ashley@monroeunitedway.org



Bartholomew County COAD

Jim Fleming - j.m.fleming@comcast.net



Knox County COAD

Robert Murawski - knoxuw@sbcglobal.net



Vanderburgh County COAD

A partnership of Gibson, Vanderburgh, and Warrick

Joyce Cosby - jcosby@arcswin.org



Southern Indiana COAD

A partnership of Clark, Floyd, and Harrison

Amy Bernheisel - abernheisel@gmail.com



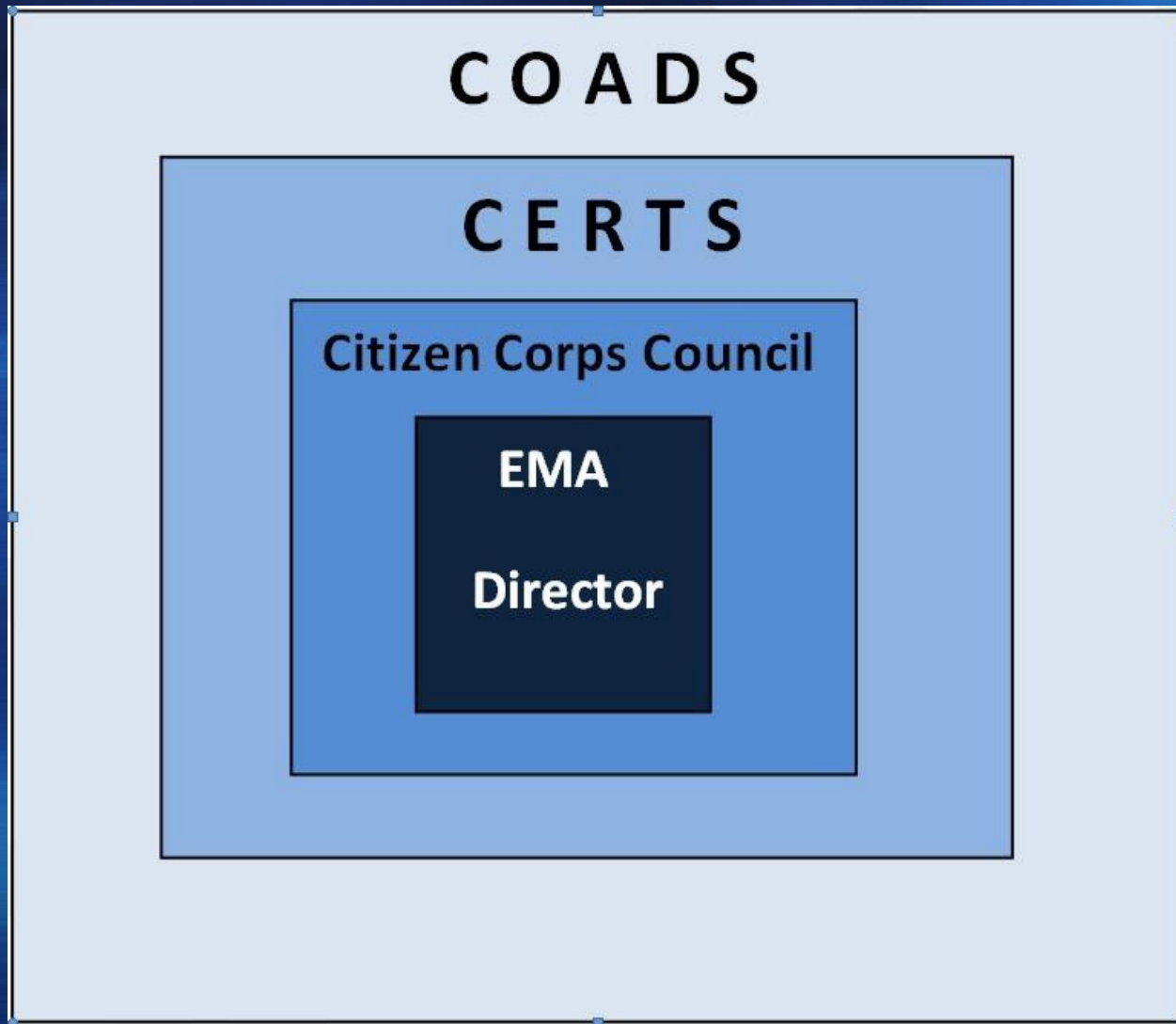
Indianapolis-Marion County COAD

Mary Jones - mary.jones@uwci.org

COAD Defined:

- **A Community Organizations Active in Disaster (COADs)** is an organization, based within a Community, geographic area, which is composed of representatives from public, private and Not-for-profit agencies.
- A COAD will enhance the community's ability to mitigate, prevent, prepare for, respond to and recover from disasters, thus ensuring that human needs inherent in a disaster situation are evaluated and addressed.
- For the purpose of this grant all COAD will be composed of the following additional elements: EMA Director, Citizen Corps Council (CCC) and Community Emergency Response Teams (CERTS).

COAD Model



COAD GRANT Elements:

- **Training** participants in standard first aid, CPR, basic first responder, shelter operations, food safety, psychological first aid, volunteer management, fund raising, case management, and media relations
- **Certifying** trainees based on knowledge gained in trainings (CERT, CCC)
- **Demonstrating** a community's ability to respond effectively within a structured emergency situation (mock disaster).
- **Affiliating** responders with a recognized organization.
- **Registering** latent assets, volunteers, shelters temporary and long-term, food pantries, distribution and warehouse facilities.
- **A published Action/Emergency Operations Manual by District and/or County**

Emergency Operations Manual Elements :

- Collaborative partnership with at least two to five (2-5) contiguous counties preferably within the same district.
- Signed MOU from the director of each Emergency Management agency of the selected counties listed in the application.
- Organized participation from a minimum of five (5) faith-based and/or community-based organizations
- A plan to conduct at least one (1) district-wide field/table top exercise

Emergency Operations Manual Elements *cont'd:*

- A roster of all certified Citizen Corps Council, CERT team and COAD personnel including roles and responsibilities
- A list (by-county), of all certified food/clothing pantries, American Red Cross-certified shelters, and sites suitable for use as Volunteer Reception Centers (VCR).
- A list of all sites suitable for FEMA/DHS co-location, distribution centers (one-stop shops) to be mobilized during the recovery phase of a local disaster.
- A list of all Emergency Housing Stock (rental/commercial use) suitable for use during a disaster.
- A list of all identified “at-risk/vulnerable” populations and facilitators by district/county.

Deliverable Set 1 -- Inventory and Initial Assessment	
<i>Organizations involved in the COAD formulation</i>	#
<i>Organizations involved in each county</i>	#
<i>Counties Involved with Data Research Process</i>	#
<i>Townships Involved with Data Research Process</i>	#
<i>Counties Represented by Data</i>	#
<i>Townships Represented by Data</i>	#
<i>Certified Clothing Pantries</i>	#
<i>Certified Food Pantries</i>	#
<i>Certified Shelters</i>	#
<i>Shelter-Suitable Rental Units</i>	#
<i>VRC-Suitable Rental Sites</i>	#
<i>Potential Hazards</i>	#
<i>Geographic Constraints</i>	#
<i>Access & Functional Needs Populations</i>	#
<i>DRS-suitable Sites for Co-location</i>	#
<i>DRS-suitable Sites to be Distribution Centers</i>	#
<i>Location-Specific Data (for Lines 5-14)</i>	%
<i>Immediate Disaster Housing Needs</i>	#
<i>Short-Term Disaster Housing Needs</i>	#
<i>Long-Term Disaster Housing Needs</i>	#

<i>Deliverable Set 2 -- Advanced Assessment and Basic Trainings</i>	
<i>Listing of Volunteers w/Org Affiliation & Complete Contact Info</i>	<i>%</i>
<i>Citizen Corps Councils</i>	<i>#</i>
<i>CERT Members</i>	<i>#</i>
<i>NIMs-trained individuals</i>	<i>#</i>
<i>Training Sessions Held Regarding Case Management</i>	<i>#</i>
<i>Training Sessions Held Regarding DHS Forms</i>	<i>#</i>
<i>Training Sessions Held Regarding DHS Documentation</i>	<i>#</i>
<i>Other Training Sessions Held</i>	<i>#</i>

Deliverable Set 3 -- Drafting a Plan and Operations Manual

<i>Counties Included in DHES Plan Draft</i>	#
<i>Townships Included in DHES Plan Draft</i>	#
<i>Immediate Needs Addressed by Disaster Housing & Emergency Services Plan Draft</i>	%
<i>Short-Term Needs Addressed by Disaster Housing & Emergency Services Plan Draft</i>	%
<i>Long-Term Needs Addressed by Disaster Housing & Emergency Services Plan Draft</i>	%
<i>Score on Criteria for Action/Operations Manual</i>	%

Deliverable Set 4 -- Carrying Out an Exercise and Following Through

Counties Included in Exercise

#

Townships Included in Exercise

#

Subject Matter Experts Included in Discussion-Based Exercise

#

Revisions / Updates / Corrections Completed Post-Exercise

%

Events, Follow-Up, and Follow Through Opportunities Planned for Post-Exercise

#

Budget Info

*\$5k-10K * Micro Grants to develop train and develop CERT teams, conduct gap analysis and produce Emergency Operations Manuals that support COAD operations during a disaster.*

\$1k EMA micro-grant. Emergency Management Agency Capacity-Building Grants.

5K District-wide Mock Disaster Training: Supports the costs associated with conducting a district-wide mock disaster for COAD members and county EMA.

\$500 CERT Instructor certification.

Timeline -tentative

- Request for Proposal – August 1st
- Deadline for final Grant submission – September 15th
- Announcement/Awards September 30th

Getting Connected

- Indiana VOAD
- Hope Crisis Response Network
- Existing COADs across IN
- DHS District Directors
- County EMA Personnel
- Active Local VOADs

Indiana VOAD Contact Information

Purdue Extension

c/o Steve Cain, Chairman of Indiana VOAD

615 W. State Street

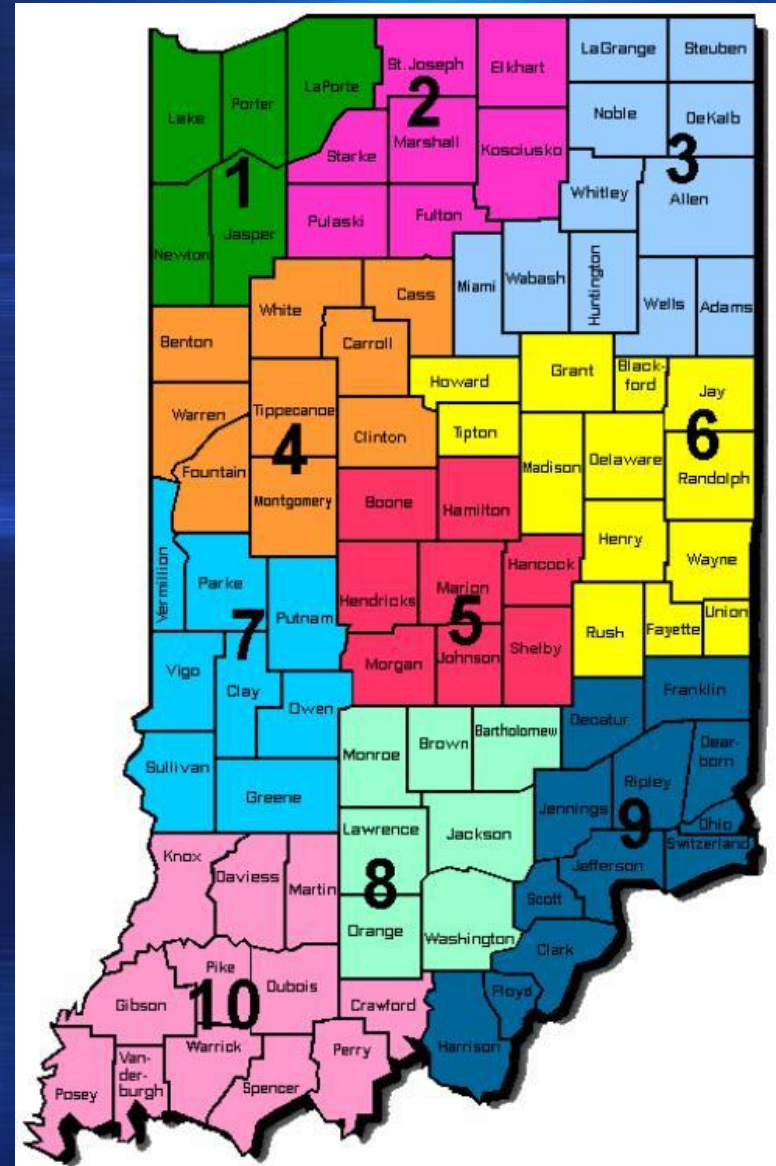
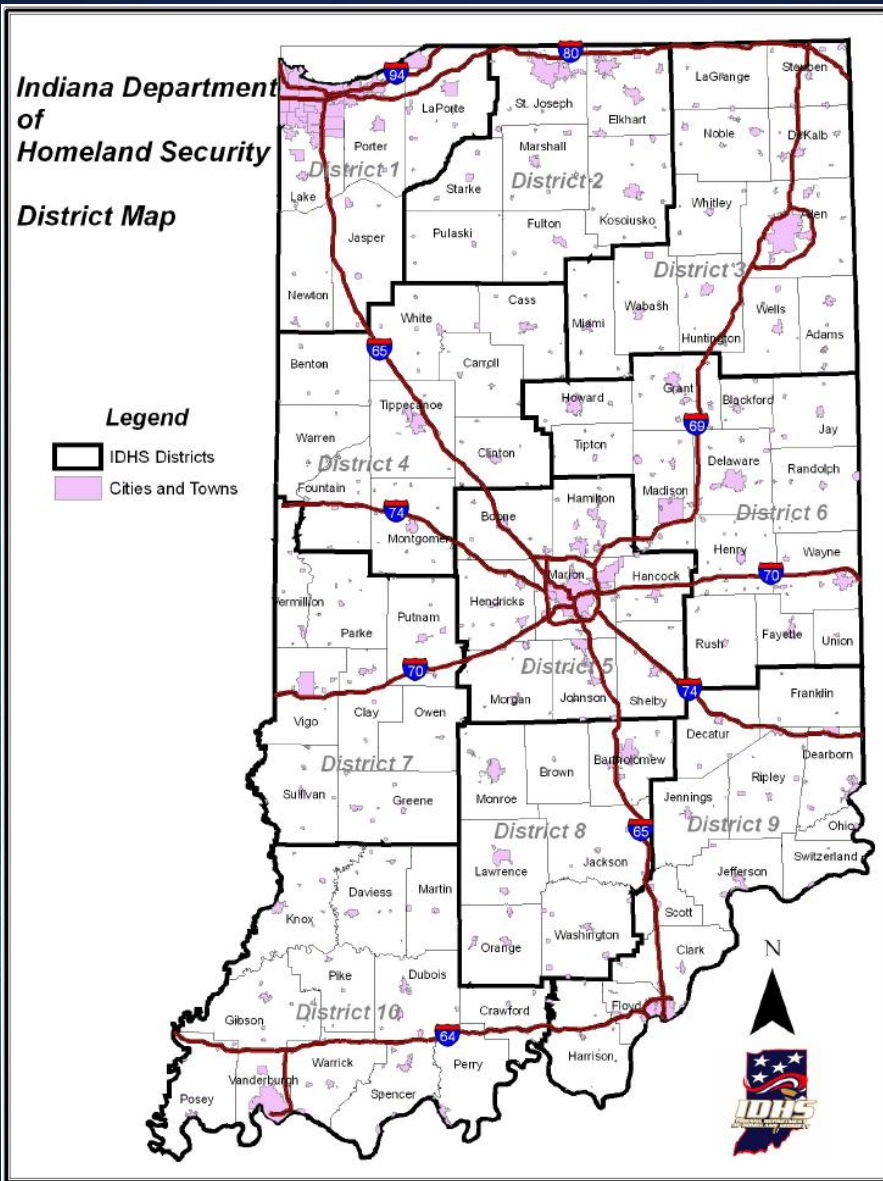
West Lafayette, IN 47907-2053

765-494-8410

Fax: 765-496-1117

Cell: 765-412-2547

DHS District Map



County EMA Information

- Indiana Department of Homeland Security has all EMA's and their contact information listed on their website:
 - http://www.in.gov/dhs/files/sanitized_compact_directory.pdf

Disaster Victims of Many Variables

- Physical, cognitive, and emotional abilities
- Physical, cognitive, and emotional needs
- Ages
- Languages
- Incomes
- Cultures
- Spiritual needs



Joplin, MO (May 24, 2011)

Planning to meet the medical needs



Planning to meet the medical needs

- First aid
- Care for serious injuries
- Prescription assistance
- Professional psychological and emotional care
- Mass casualty response

Overcoming worst-case scenarios



Faith-Based Orgs – Latent Assets

- Latent Assets
 - Food
 - Transportation
 - Shelter
 - Child Care
- Great location to recruit

Faith-Based Orgs – Social Capital

- People who are already volunteers
- Volunteers who are already affiliated
- People who have a heart for their community
- FBOs are already equipped with leaders who are accountable to their group

FBOs are Low-Hanging Fruit

- Orgs are already doing work to help their congregants: job training, childcare, elder care, etc. Disaster help can be couched as cross-related experience
- Are always looking for new resources, opportunities
- Are often available using new media

Five Actions to Take Today

- Take inventory within your organization
- Get in contact with your EMA before a disaster
- Get affiliated
- Assist in taking a community inventory
- Train, offer trainings, train some more

Questions?

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